

Where is the DRINFO software installed ?

The DRINFO software is installed on your practice server alongside your Practice Management System (PMS). DRINFO analyses the data in your Practice Management System (PMS) and then produces a report which you access on line.

What about security?

Encryption is the most effective way to achieve data security. Encryption is the translation of data into a secret code. To read an encrypted file, you must have access to a combination of secret keys or passwords that enables you to “decrypt” it.

Your DRINFO report is accessed online with a unique DRINFO key (a password used in combination with other keys to decrypt the DRINFO data). We provide you with a temporary practice log in key and we recommend that you change the temporary DRINFO key when you first log in. We recommend that you use a key with at least 6 characters and use a selection of numbers and upper case and lower case letters. We will only give the DRINFO log in key to the practice via email or phone number that we have on file.

The audit report is hosted on a secure server in New Zealand, the same servers are used to host banking and other highly secure information.