



DRINFO



Quarterly Update

Nov 2009

DRINFO has relocated to

Building B

17 Corinthian Drive

Albany, Auckland 0632

ph: +64-9-441-9353

email: info@drinfo.co.nz

New updates

DrInfo Cloud

A knowledge sharing network.

Audit Notes

Add a reference note to a patient for current and future audits.

SMART Recall

Manage bulk recalls smartly, one recall, multiple items, weighted on clinical risk and revenue.

PPP Targeting

Achieve your funded PHO performance programme targets, with only a list of patients to contact. Includes PHO wide comparisons

ePost Upgrade

Mail statements, recalls and other documents with NZ Post ... in just one click

NEWSLETTER

The last six months have been busy and exiting for **DRINFO**. **DRINFO** has been rolled out into three new districts and has launched new systems and features. Much of these additions and features were in response to requests and suggestions from our clients. We appreciate your feedback and suggestions as they continue to guide us to develop your **DRINFO** system further to help you in your practice.



After a successful trial, we are particularly pleased to launch our new targeting system in **DRINFO**. This system allows your practice to action lists of patients requiring review or recall in order to meet funded targets for PHO Performance Programme - PPP. This is done without the practice having to do any complex calculations or querying! All lists are generated automatically according to targets pre-set by the PHO on the **DRINFO** system. **DRINFO** targeting system assists you and the PHO to proactively manage your targets, in contrast to the historical retrospective reporting generally provided to general practices.

ePost continues to develop enhanced features and functionalities, leaving users in disbelief of the ways practices used to process mail, statements and recalls before using ePost. Our work and partnership with NZ Post continues to solidify and our internal systems and processes continue to develop to allow the fully streamlined mail being sent from your computer screen, to your clients' letterbox. The introduction of new printing facilities will also soon allow us to print your customised envelopes on-the-fly.

We also welcome our new team members that have joined **DRINFO** to assist you in understanding your audits and planning action to get the best outcomes from the information you are given. Please don't hesitate to contact us if you would like our clinical or technical team members to assist you.

Looking forward to a busy last quarter of 2009

Regards,

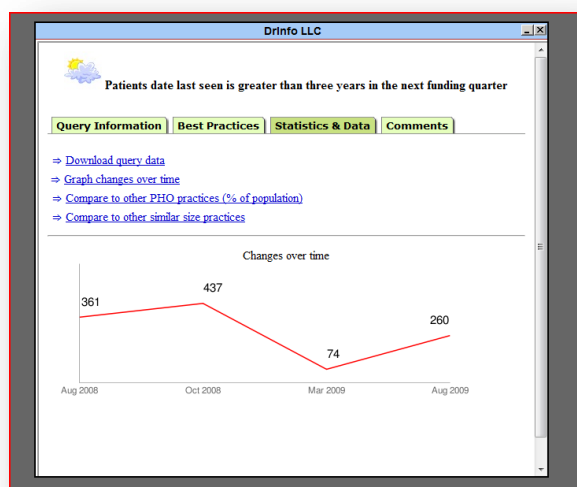
 DrInfo Team

DRINFO Cloud



DRINFO Cloud is located as a click through alongside each patient list and is created to:



- Define how and where the data is being queried. This allows you to compare how information is recorded in your system to how it is queried on DRINFO. In cases of discrepancies, you can contact us to refine your queries to reflect the way you record data.
- View how your practice is performing:
 - changes overtime
 - comparisons with your other PHO practices
 - comparison with similar size practices around the country
- Learn what the best performing practices are doing to achieve good results in closing a gap. Internal systems and processes are the key to maximising DRINFO in your practice.
- Provide discussion forums for issues and question shared at PHO or public levels.



Audit Notes



In some cases, you may be finding yourself reviewing the same patient several times on the same audit, or on future audits on DRINFO.

Completed		Post	in qu
<input type="checkbox"/>	 <i>this patient is no longer here, made casual ... Oct 09</i>	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	 Add note	<input checked="" type="checkbox"/>	

To avoid repetitive checking of the same patients in current and future audits, DRINFO now has a feature to add free text notes to a patient that will appear across the audit and on future audits wherever the patient is listed. Thanks to Dr Neil Hefford from Auckland for suggesting this feature!

SMART Recalls™



DRINFO now offers your practice a complete recall mailing service. At your request, **DRINFO** can mail all of your standard recall letters to your patients.

These may include any recalls that do not require clinical input prior to sending out. **DRINFO** clients are currently using this service to send their mammography, cervical screening, diabetes, flu vaccination, and CVD letters. When you use the **DRINFO SMART Recalls™** service, all letters will automatically combine each reason that the patient needs to set an appointment into a single letter. This results in fewer letters being sent, better patient response and a more complete medical visit when the patient comes in for an appointment. It also results in less of the Doctor's time, Nurses' time and administration time being spent on a task that does not involve actually treating patients!

Demo Health
Medical Centre

Main Road - PO Box 111 - somewhere
Phone: 422 8745 Fax: 422 9446
Dr Diana North MB ChB, Dip, FRNZCGP
Dr Sam Jacobs ChB, Dip
Dr Peter Wachtell MB MICGP MRCPI

Mrs Sara Smith
190 Forrest Hill Road
Forrest Hill
Auckland

5 May 2009

Dear Sara

At Demo Health Medical Center we aim to offer you the best care possible. We are now regularly reviewing your medical record to ensure we have your correct patient information and we are offering you the right health checks to help you stay healthy and active.

After reviewing your records we identified the following health checks as being due and important for your overall health and wellbeing:

- Enrol you into the free diabetes annual review programme
- Cervical cancer screening, it is important that you have this done at least once every three years
- Breast cancer screening, it is important that you have this done at least once every two years
- Get your free flu vaccination




Please contact us on 09-422 8745 to discuss further or to arrange an appointment at the practice, please ask for an appointment time of 30 minutes.

Best regards

Practice Nurse
Demo Health Medical Centre



PHO Performance Programme (PPP) tool

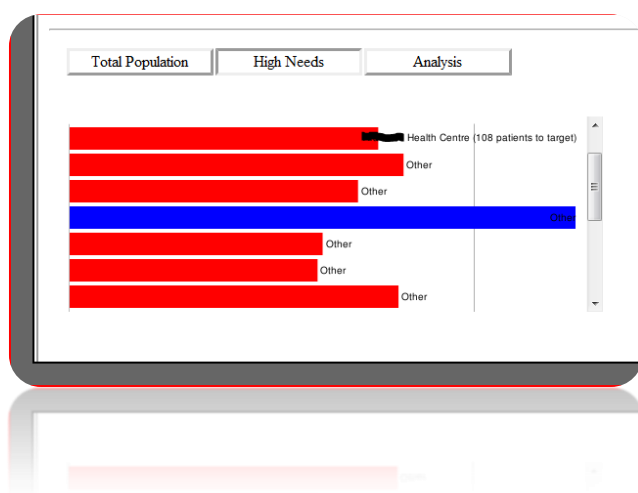
Query	Patients	Funded Target	Cloud
Mammography Enrolled women aged 45 to 69 years of age, who have not had a mammogram in the last 24 months	672	110	  

How do you know if you are meeting your PPP targets?

There are a range of performance indicators. PHO targets for each indicator are agreed with the District Health Board in a six monthly cycle. These targets need to be in line with the national targets.

To receive the funding, practices and the PHO are required to achieve the agreed targets. Whether it is screening or data quality indicators, the PPP programmes require practices to perform some complex calculations to determine their targets by high needs (Maori, Pacific and people living in Quintile 5 areas) along with the total population.

DRINFO has introduced a tool which enables the PHOs to input the agreed targets onto the **DRINFO** audit system. The target is then translated into the actual number of patients to be seen or reviewed at the practice. Lists of actual patients required to reach the funded targets are generated. All PPP indicators are now covered by **DRINFO** audit.



DRINFO also provides the practice with a charting system on the **DRINFO** Cloud that will outline all PHO practices (de-identified) and where they are in relation to achieving the PHO target.

